

General figures

	no. of complaints	% of complaints	% -ee sex class
Female complainer	194	55.9%	
W/ female complaine	125	36%	64.4%
W/ male complaine	69	19.8%	35.6%
Male complainer	153	30.1%	
W/ female complaine	53	15.3%	34.6%
W/ male complaine	100	28.8%	65.4%
total	347		

Overall figures pretty much reflect the gender balance of the class

Who complains to whom about what?

- women complain to women, not to men, about their appearance. Men complain rarely about their appearance, and equally to women and men
- men complain more to men about food, women show no significant difference.
- men and women complain more to their own sex about non-academic work. Is there a gender difference in what kind of work this is?
- men complain to women about relationships, not at all to men. Women complain more to women than men, but not by a big margin.

Who complains to whom about whom?

	about females	about males	unknown
f-f	33%	53%	13%
f-m	7%	73%	20%
m-m	16%	68%	16%
m-f	50%	29%	21%
total no.	22	48	14

Alleman, Hernandez, Malkovich, Misra

Explicit and Implicit indirect Complaints
 'Her laugh is really annoying'
 'He stood me up for lunch'

	% explicit	% implicit
Female complainer		
W/ female complaine	48%	52%
W/ male complaine	37%	63%
Male complainer		
W/ female complaine	36%	64%
W/ male complaine	45%	55%

Caccavo, Liew, Akabutu, Chu

Subjective complaints
(include references to the speaker)

'I hate rainy days'
'rainy days are terrible'

	no. Subj.	% Subj	No. Obj.	% Obj
f-m	49	87.5%	7	12.5%
f-f	82	59%	57	41%
m-m	52	50%	52	50%
m-f	20	37%	34	63%
f total	131	67.2%	64	32.8%
m total	72	45.6%	86	54.4%

solidarity elicited

	% elicited	% of elicited affirmed
Female complainer	54.1%	52.4%
W/ female complaine		25.7%
W/ male complaine		26.7%
Male complainer	56.2%	68.6%
W/ female complaine		44.2%
W/ male complaine		24.4%

Use of intensifiers (really, so...)
'I'm really unhappy with my major'

	% intensified
Female complainer	37.1%
W/ female complaine	41.6%
W/ male complaine	29%
Male complainer	30.1%
W/ female complaine	35.8%
W/ male complaine	27%

Cristy, Meade, Rivera

Generalizers (never, nothing, all, always...)

'Ugh, there's nothin to eat today. I don't want a burger or hotdog and all the other stuff looks gross.'

	% generalized
Female complainer	36.1%
Male complainer	26.8%

Cristy, Meade, Rivera

Use of profanity (ass, bitch, crap, famn, fuck...)
'I'm really unhappy with my major'

	% intensified
Female complainer	8.2%
W/ female complaine	5.6%
W/ male complaine	13%
Male complainer	26.1%
W/ female complaine	17%
W/ male complaine	31%

Cristy, Meade, Rivera

Who uses (what kind of) profanity?

- Although males were involved in a majority of the complaints using profanity, females used more of the profane words per complaint (1.44 vs. 1.14)
- Males and females were equally likely to use 'light' (55-56%) and 'intense' (45-44%) profanity.

Frenkiel, Kayes, Mandel, Padilla, Rowell

Positive, Negative, Neutral Responses
(validation, contradiction, other)

	positive	negative	neutral
f-f	61%	22%	17%
f-m	43%	26%	31%
m-m	51%	33%	16%
m-f	51%	33%	16%

Role reversal
(complainee replies with a complaint)
must be a new complaint, not 'me too'

	no. reversals	total	% reversals
f-f	29	125	23%
f-m	9	69	14.1%
m-m	17	100	17%
m-f	9	52	17%
	64	346	18.5%

McCauley, Liberman, Tankard, Schindel

Food complaints

- Predominant response was agreement/commiseration and contradiction
- Agreement/commiseration occurred particularly in same-sex pairs.