

cell phone service

Stanford partners with vendors to bring you cell phone service and support

Faculty and Staff:

It's easy to order your cell phone or PDA and your calling plan for business use:

- 1. Choose your phone and plan.*
- 2. Work with your Department Contact to order service.*

WHAT IS CELLULAR SERVICE? IT Services has established a contractual partnership with AT&T Wireless to provide the campus community with a cell phone service program; and with Movero Technology, a mobile device management company, to manage cellular equipment requests. This program offers Stanford faculty and staff direct department billing via the IT Services monthly statement, as well as very competitive rates for both equipment and services. Ordering the phone you want is easy too: once you have chosen your phone/PDA and plan, give your selection to your Department Contact, who will submit your order via the OrderIT site.

You can also order phones and plans for personal use. See the "Personal Use" link on the cellphones.stanford.edu web site.

WHAT DOES IT COST? You can choose from a variety of calling plans to suit your needs, including some with rollover minutes. You also have a choice of equipment, which is significantly discounted compared to retail pricing. At cellphones.stanford.edu, you'll find detailed information on calling plans, phones and PDAs, and rates.

HOW CAN I FIND OUT MORE? Get more information about the Stanford AT&T Wireless cellular service at:

- <http://cellphones.stanford.edu>

As faculty and staff, you can work with your Department Contact to order service online through the IT Services site at:

- <http://itservices.stanford.edu>

If you need help at any point along the way, you can submit a HelpSU question at <http://helpsu.stanford.edu>, or call the Stanford IT Help Desk at 5-HELP (725-4357), and press Option 2.

HOW CAN I GET SUPPORT? If you need support for your cell phone or would like to change your calling plan, you can submit a HelpSU question at helpsu.stanford.edu, or call the Stanford IT HelpDesk at 5-HELP (725-4357) and press Option 4. Wireless technology agents are available to help Monday through Friday, 7:00 a.m. – 5:00 p.m.

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