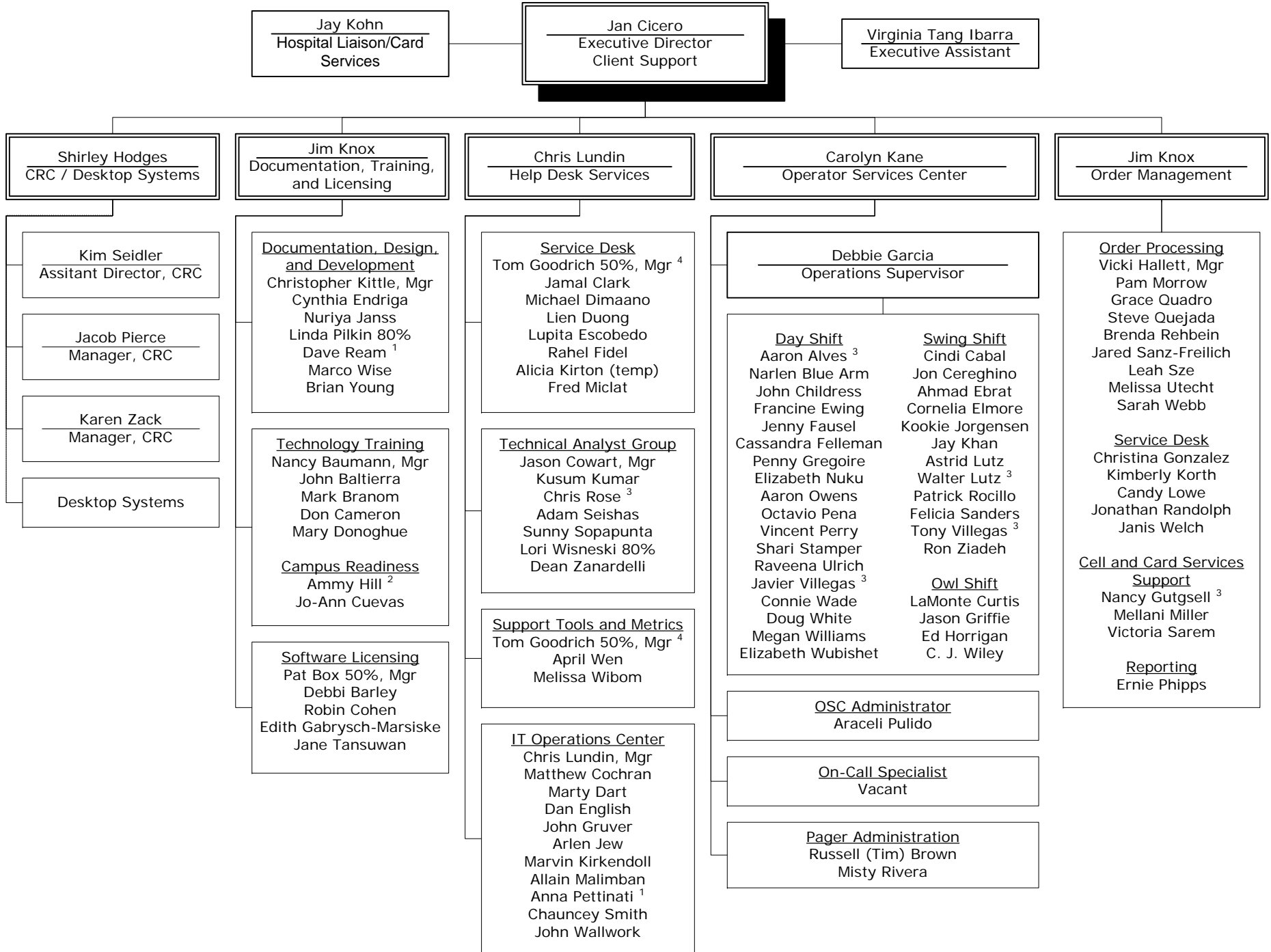


IT Services - Client Support 10/20/09



¹ Technical Lead

² Campus Readiness Lead

³ Team Lead

⁴ Dual Report to Business Services