Christopher Manning Pandu Nayak

Introduction to Information Retrieval

CS276: Information Retrieval and Web Search Lecture 19: Web Question Answering

"Information retrieval"

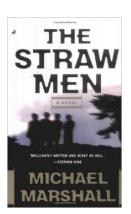
The name **information retrieval** is standard, but as traditionally practiced, it's not really right

All you get is **document retrieval**, and beyond that the job is up to you

Getting information

The common person's view? [From a novel]

"I like the Internet. Really, I do. Any time I need a piece of shareware or I want to find out the weather in Bogota ... I'm the first guy to get the modem humming. But as a source of information, it sucks. You got a billion pieces of data, struggling to be heard and seen and downloaded, and anything I want to know seems to get trampled underfoot in the crowd."



Michael Marshall. *The Straw Men.* HarperCollins, 2002.

Web Search in 2025?

The web, it is a changing.

What will people do in 2025?

- Type key words into a search box?
- Use the Semantic Web?
- Ask questions to their computer in natural language?
- Use social or "human powered" search?

What do we know that's happening?

- Much of what is going on is in the products of companies, and there isn't exactly careful research explaining or evaluating it
- So most of this is my own meandering observations giving voice over to slides from others

Google What's been happening? 2013–2017

- Many updates a year ... and 3rd party sites try to track them
 - e.g., https://moz.com/google-algorithm-change by & aimed at SEOs
- I just mention a few changes here
- New search index at Google: "Hummingbird" (2013)
 - http://www.forbes.com/sites/roberthof/2013/09/26/google-just-revamped-search-to-handle-your-long-questions/
 - Answering long, "natural language" questions better
 - Partly to deal with spoken queries on mobile
- More use of the Google Knowledge Graph (2014)
 - Concepts versus words
- RankBrain (second half of 2015):
 - A neural net helps in document matching for the long tail

Google What's been happening? 2013–2017

- "Pigeon" update (July 2014):
 - More use of distance and location in ranking signals
- "Mobilegeddon" (Apr 21, 2015):
 - "Mobile friendliness" as a major ranking signal
- "App Indexing" (Android, iOS support May 2015)
 - Search results can take you to an app
- Mobile-friendly 2 (May 12, 2016):
 - About half of all searches are now from mobile
- "Fred" (1st quarter 2017)
 - Various changes discounting spammy, clickbaity, fake? sites

The role of knowledge bases

- Google Knowledge Graph
- Facebook Graph Search
- Bing's Satori
- Things like Wolfram Alpha

Common theme: Doing graph search over structured knowledge rather than traditional text search

What's been happening

More semi-structured information embedded in web pages

schema.org

itemtype="http://schema.org/Person"

By

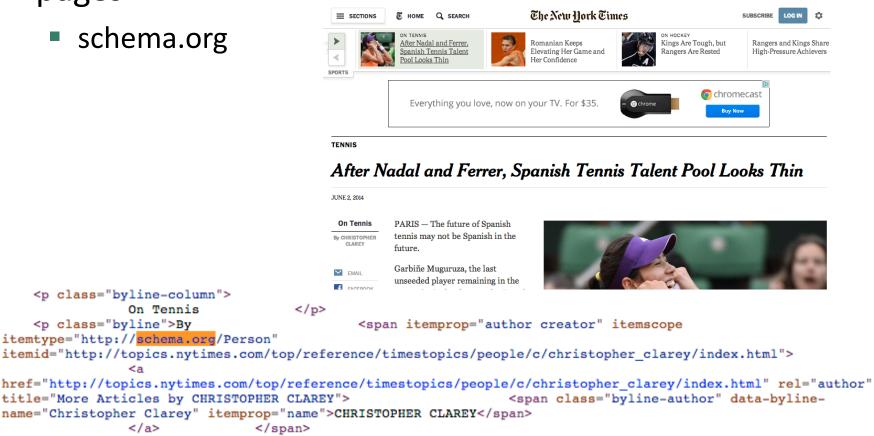
On Tennis

275

277

279

280



Mobile

Move to mobile favors a move to **speech** which favors **natural language information search**

Will we move to a time when over half of searches are spoken?



Mobile

- Mobile proved importance of NLU/QA
- [What is the best time for wildflowers in the bay area]

Where to See Wildflowers in the Bay Area - Bay Area Parent www.bayareaparent.com/Article/Where-to-See-Wildflowers-in-the-Bay-Area/ ▼
This is a great time of year to find wildflowers in the Bay Area. Call parks ... Loop Trail, known for being flat, moderate in difficulty and best for viewing the blooms.

Best Bay Area hikes into wildflower country - Bay Nature

baynature.org/article/best-bay-area-hikes-into-wildflower-country/ ▼ Bay Nature ▼ Mar 28, 2013 - It's spring, and all you nature lovers know what that means ... time to go see wildflowers! You've probably already noticed them popping in little ...

Bay Area Wildflower Hikes | EveryTrail

www.everytrail.com/guide/bay-area-wildflower-hikes •

★★★★ Rating: 5 - 2 votes

Download the Bay Area Wildflower Hikes mobile travel guide to your iPhone or ... Even in lean years, wildflower season offers hikers beautiful reminders of the The best bloom is on the Chisnantuk Peak Trail, which is deep in the park and ...

Information quality

- There have always been concerns about information provenance (the source) and information reliability, especially among "information professionals" (reporters, lawyers, spies, ...)
- It wasn't ignored on the web: ideas like PageRank were meant to find good content, and there has been a decade of work targeting link farms, etc.
- However, a lot of recent events have shown the limited effectiveness of that work, and how "fake" information easily gets upvoted and spreads

Towards intelligent agents

Two goals

- Things not strings
- Inference not search

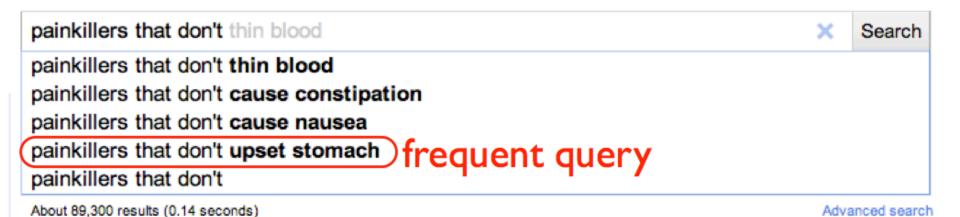
Two paradigms for question answering

- Text-based approaches
 - TREC QA, IBM Watson, DrQA
- Structured knowledge-based approaches
 - Apple Siri, Wolfram Alpha, Facebook Graph Search

(And, of course, there are hybrids, including some of the above.)

At the moment, structured knowledge is back in fashion, but it may or may not last

Example from Fernando Pereira (GOOG)



painkillers that don't upset stomach



Search

About 29,700 results (0.15 seconds)

Advanced search

Symptoms of Crohn's

Sponsored link

www.crohnsonline.com Do You Know the Signs of Crohn's? Read About Symptoms and More Now.

Best Pain Reliever, Over the Counter Pain Relievers, Prescription ...

For stomach upset, eating or drinking milk before you take a painkiller can help. ... Don't expect painkillers to relieve all your pain, but the best pain ... www.healthblurbs.com/best-pain-reliever-over-the-counter-pain-relievers-prescription-analgesic-painkillers/ - Cached - Similar

Why do painkillers make your stomach hurt? - Yahoo! Answers

Aug 30, 2008 ... stomach upset, reflux/indigestion, or if severe ulcers ... I often take painkillers FOR stomach aches Iol. Don't do this again. 2 years ago ... answers.yahoo.com > Health > Other - Health - Cached - Similar

How are painkillers bad for you? - Apr 13, 2010

What effect do painkillers have on you? - Sep 30, 2009

What's the difference between OTC painkillers? (Advil, Aleeve ... - Nov 19, 2008

Is it bad to take painkillers on an empty stomach? - Aug 20, 2008

More results from answers.yahoo.com »

Phys Ed: Does Ibuprofen Help or Hurt During Exercise? - NYTimes.com

Sep 1, 2009 ... When are ibuprofen and other anti-inflammatory **painkillers** justified? ... Can"t take NSAIDS due to **upset stomach**. — bonemri ... Perhaps part of the problem is that you **don't** always have the option to rest your injury if ...

well.blogs.nytimes.com/.../phys-ed-does-ibuprofen-help-or-hurt-during-exercise/ - Cached - Similar

class negation synonyms

painkillers)that(don't)upset stomach



Search

About 29,700 results (0.15 seconds)

Advanced search

Symptoms of Crohn's

Sponsored link

www.crohnsonline.com

Do You Know the Signs of Crohn's? Read About Symptoms and More Now.

Best Pain Reliever, Over the Counter Pain Relievers, Prescription ...

For stomach upset, eating or drinking milk before you take a painkiller can help. ... Don't expect painkillers to relieve all your pain, but the best pain ...

www.healthblurbs.com/best-pain-reliever-over-the-counter-pain-relievers-prescriptionanalgesic-painkillers/ - Cached - Similar

Why do painkillers make your stomach hurt? - Yahoo! Answers

Aug 30, 2008 ... stomach upset, reflux/indigestion, or if severe ulcers ... I often take painkillers FOR stomach aches lol. Don't do this again. 2 years ago ...

answers.yahoo.com > Health > Other - Health - Cached - Similar

How are painkillers bad for you? - Apr 13, 2010

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More results from answers.yahoo.com »

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well.blogs.nytimes.com/.../phys-ed-does-ibuprofen-help-or-hurt-during-exercise/ - Cached - Similar

"painkillers such as * tylenol"



Search

About 19,200 results (0.21 seconds)

Advanced search

TYLENOL ® Official Site

Sponsored link

Tylenol.com Pain Relief from TYLENOL. Get Information and Coupons Here. Head & Body Pain - Arthritis Pain - Sinus - Cold & Flu

Ovarian hyperstimulation syndrome (OHSS); Treatments and drugs ...

To ease abdominal discomfort, take over-the-counter painkillers such as acetaminophen (Tylenol) others) or ibuprofen (Advil, Motrin, others). ...

www.mayoclinic.com/.../DSECTION=treatments-and-drugs - Cached - Similar

tylenol ⇒ painkiller

painkiller "adverse effects include" stomach



Search

About 266,000 results (0.14 seconds)

Advanced search

Painkiller Comparison Chart

Oct 31, 2008 ... Chart showing prescription and non-prescription painkillers and what they are used for. ... menstrual pain, fever, Common adverse effects include: nausea, ... asthma, upset stomach not for last pregnancy trimester. ...

www.disabled-world.com/.../painkiller-chart.shtml - Cached - Similar

[PDF] List of Painkillers and what they are used for: Over the Counter ...

File Format: PDF/Adobe Acrobat - Quick View

Common adverse effects include: nausea, dyspepsia, gastrointestinal u Ice ration/bleed ing. ... upset stomach, not for last preqnancv trimester. Individuals ... healingwithsoftlasers.com/.../Painkiller%20side%20effects%20chart%20.pdf

upset stomach \Rightarrow adverse effect (on stomach)

tylenol stomach



Search

About 1,390,000 results (0.28 seconds)

Advanced search

Pain Relievers And Upset Stomach - Tylenol Extra Strength Pain ...

Tylenol Extra Strength Pain Reliever Fever Reducer 100 Caplets - User Rating: 5 stars. Review Summary: Taking the wrong pain reliver can cause you **stomach** ... www.epinions.com > Wellness & Beauty > Health Aids - Cached - Similar

Treatment: Pain: Merck Manual Home Edition

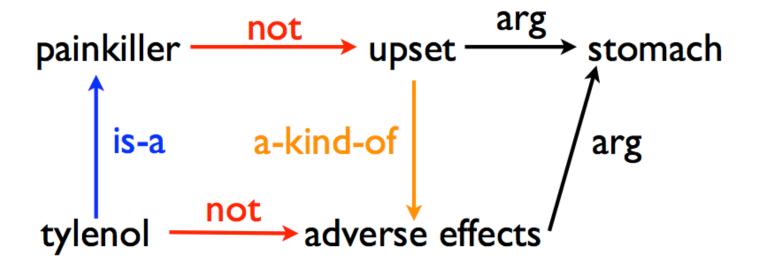
TYLENOL has virtually no useful anti-inflammatory activity, does not affect the blood's ability to ciot, and has almost no adverse effects on the stomach...

www.merck.com/mmhe/sec06/ch078/ch078d.html - Cached - Similar

tylenol ⇒ no adverse effects (on stomach) ⇒ no upset stomach painkiller

upset

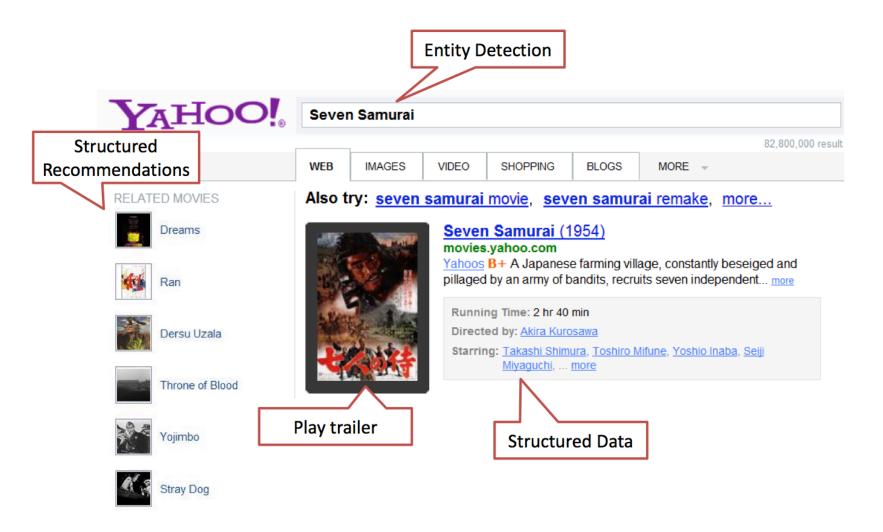
stomach



"Things, not strings"

From	То	Requires
Term	Concept	Parsing, disambiguation, coreference
Term identity	Entailment	Concept relations
Co-occurrence	Syntactic relation	Document structure, parsing
Term index	Semantic index	Concept disambiguation, inference

Slides from Patrick Pantel (MSFT)



Introduction to Information Retrieval





Royal Lahaina Resort - Bing Travel



Task completion



Sign in C Web **Images** Videos Maps News More Mel Gibson - movies Popular first All genres MADMAX VEHEAL Mad Max Mad Max 2: Get the Gringo Edge of The Passion of Mad Max Lett Braveheart Apocalypto Expendables 3 (1995) The Road Darkness (2006)(191 (1980)(2012)the Christ Beyond dololok (2014)Warrior (1982) (2010) (2004)Thunderdom... ***

Mel Gibson - IMDb

www.imdb.com/name/nm0000154 >

Born Jan 03, 1956 · 59 years old · 368 photos

Mel Gibson, Actor: Braveheart. Mel Columcille Gerard Gibson was born January 3, 1956 in Peekskill, New York, USA, as the sixth of eleven children of Hutton Gibson, a ... Biography · Awards · Films · News

Mel Gibson Movies | Movies.com

www.movies.com/actors/mel-gibson/mel-gibson-movies/p181347 > 50 rows · Get the full list of all Mel Gibson movies. See who they starred with and ... Linda Hunt · Beth Orton · Watch at Home · Contact Us · Bill Kerr · Mad Max

Videos of mel gibson movies

bing.com/videos



See more videos of mel gibson movies

Mel Gibson - Wikipedia, the free encyclopedia

en.wikipedia.org/wiki/Mel_Gibson >

Mel Colm-Cille Gerard Gibson AO (born January 3, 1956) is an American actor and filmmaker. He is most well known as an action hero, for roles such as Martin Riggs in ... Early life · Career · Film work · Prospective films · Personal life

Mel Gibson filmography - Wikipedia, the free encyclopedia

Mel Gibson

American Actor



Wikipedia

Mel Colm-Cille Gerard Gibson AO is an American actor and filmmaker. He is most well known as an action hero, for roles such as Martin Riggs in the Lethal Weapon buddy cop film series and Max Rockatansky in the first three films in the Ma... +







IMDb Born: Jan 03, 1956 (age 59) · Peekskill

Height: 5' 10" (1.77 m)

Romance: Oksana Grigorieva · Oksana Pochepa

Spouse: Robyn Moore Gibson (1980 - 2011)

Children: Hannah Gibson (Daughter) · Christian Gibson (Son) Edward Gibson (Son) · Louis Gibson (Son) · William Gibson (Son) +

Upcoming movies: Hacksaw Ridge

People also search for



Grigorieva

Former partner

Sylvester Stallone



Ford

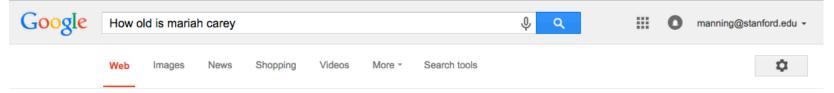
Harrison



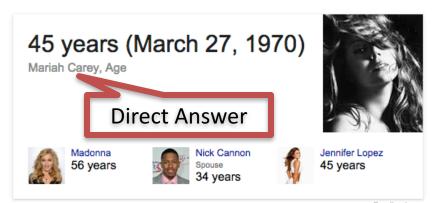


Robert Schwarzene Downey Jr.

See all (10+)



About 102,000,000 results (0.55 seconds)



Feedback

Mariah Carey - Wikipedia, the free encyclopedia

en.wikipedia.org/wiki/Mariah_Carey Vikipedia

Mariah Carey was born on March 27, 1969 or 1970 in Huntington, New York. Her father, Alfred Roy, was of African American and Venezuelan (including Afro-Venezuelan) descent, while her mother, Patricia (Hickey), is of White Irish descent.

Nick Cannon - Tommy Mottola - Albums - Me. I Am Mariah... The Elusive ...

Nick Cannon & Mariah Carey Fighting: Split Caused By ...

hollywoodlife.com/.../nick-cannon-mariah-carey-fightin... Hollywood Life Aug 22, 2014 - Nick Cannon and Mariah Carey announced their separation after six years of marriage, and now HollywoodLife.com has learned EXCLUSIVELY what caused the power couple to split up. Nick Cannon, 33, and Mariah Carey, 44, have separated after six years of marriage, and two beautiful children together.

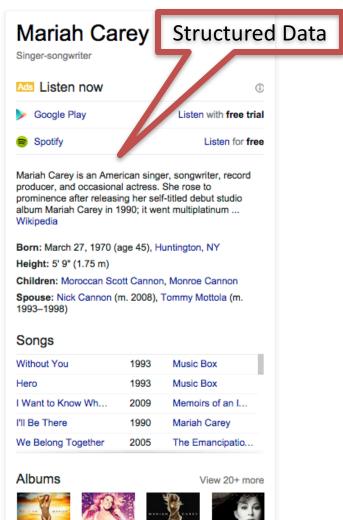
Mariah Carey - Biography - Music Producer, Film Actress ...

www.biography.com/people/mariah-carey-9542177 * FYI *

Mariah Carey was born March 27, 1970, in Huntington, Long Island, New York, and began taking voice lessons at age four. At 18 she signed with Columbia ...

Mariah Carey Divorce Explained: Nick Cannon Cheating ...

www.celebdirtylaundry.com/.../mariah-carey-divorce-nick-cannon-cheat... ▼
Aug 29, 2014 - Mariah Carey Divorce Explained: Nick Cannon Cheating and Paying For 23-Year Old Mistress Jasmine Sanders and Dancer Brittany Dailey.



Introduction to Information Retrieval



how old is christopher manning





Christopher







All

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Search tools



About 18,500,000 results (0.64 seconds)

Christopher D. Manning / Age

50 years

September 18, 1965



Feedback

Christopher Manning, Stanford NLP

nlp.stanford.edu/manning/ ▼

Mar 1, 2013 - Christopher Manning, Professor of Computer Science and Linguistics, ... is directed at students who have already been admitted to Stanford.

Christopher Manning's ex home page

web.stanford.edu/~manning/ ▼ Stanford University ▼

Sep 6, 2000 - The personal home page of Christopher Manning, Assistant Professor of Computer Science and Linguistics, Stanford University.

Christopher Manning - Stanford University | Coursera

https://www.coursera.org/instructor/~222 ▼ Coursera ▼

Christopher Manning is an Associate Professor of Computer Science and Linguistics at Stanford University. Chris received a Bachelors degree and University ...

Christopher D. Manning

Author



Born: September 18, 1965 (age 50), Australia

People also search for: Prabhakar Raghavan, Walter W. Powell

Education: Stanford University (1995), Australian National University (1989)

Books



Introduction to informatio... 2008



Foundations of Statistical...



Ergativity: Argument Structure...

Feedback



how old is pandu nayak





Christopher





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Search tools



About 207,000 results (0.80 seconds)

Pandu Nayak

www.pandunayak.com/ -

About me. I am currently at Google, working on various aspects of Search Quality. I am particularly interested in query understanding and helping users ...

Pandu Nayak | LinkedIn

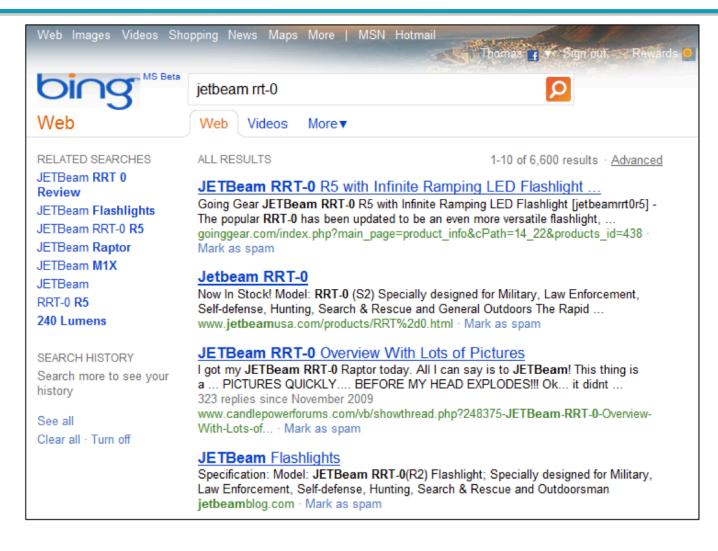
https://www.linkedin.com/in/pandu-nayak-4790201 -

View Pandu Nayak's professional profile on LinkedIn. ... As a LinkedIn member, you'll join 400 million other professionals who are sharing connections, ideas, ...

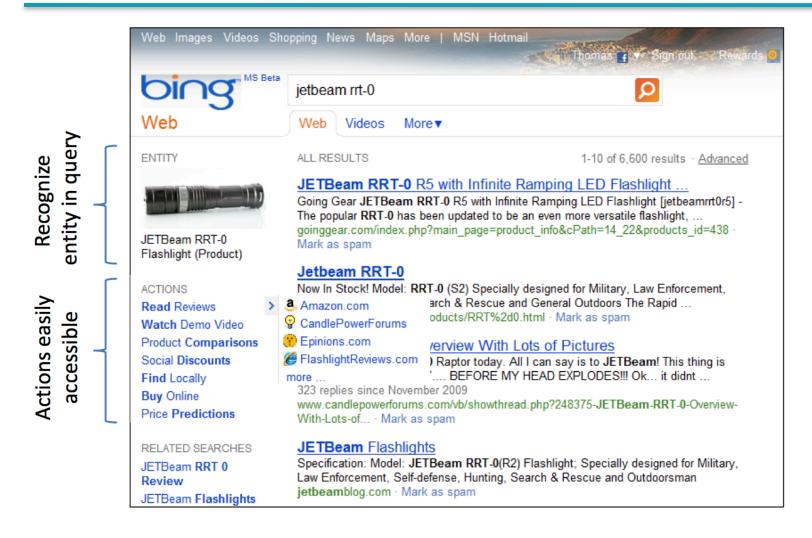
Google Panda - Was it named after Pandu Nayak? - Quora

https://www.quora.com/Google-Panda-Was-it-named-after-Pandu-Nayak ▼ Quora ▼ Oct 27, 2015 - Pandu Nayak is the guy behind this famed search algo change. ... name of Navneet Panda along with Vladimir Ofitserov, who is the co-inventor ...

Patrick Pantel talk (Then) Current experience



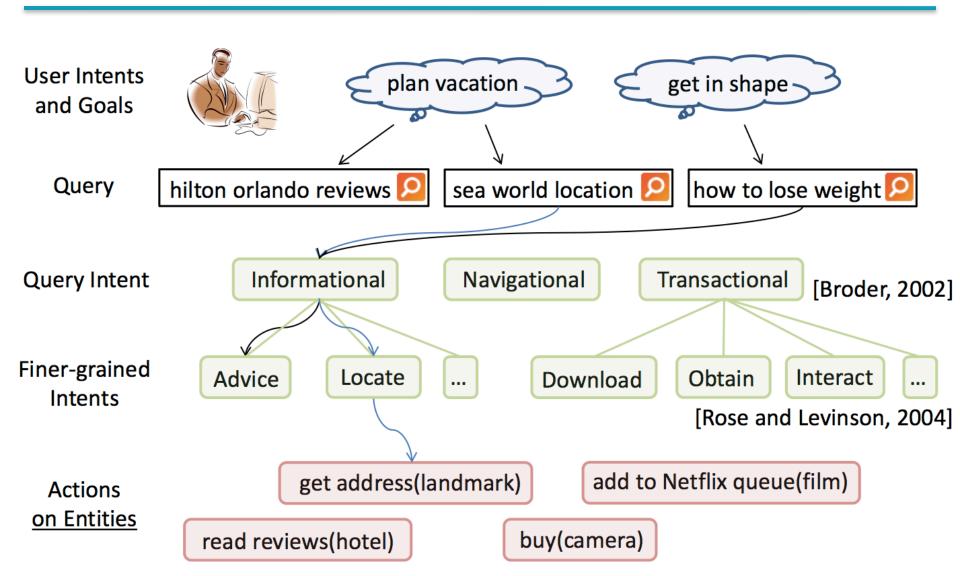
Desired experience: Towards actions



Politician



Actions vs. Intents



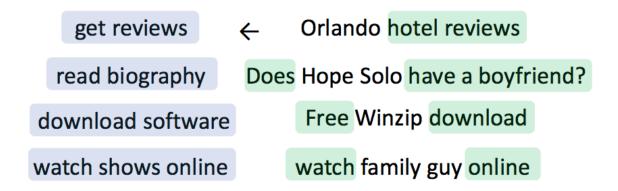
Learning actions from web usage logs

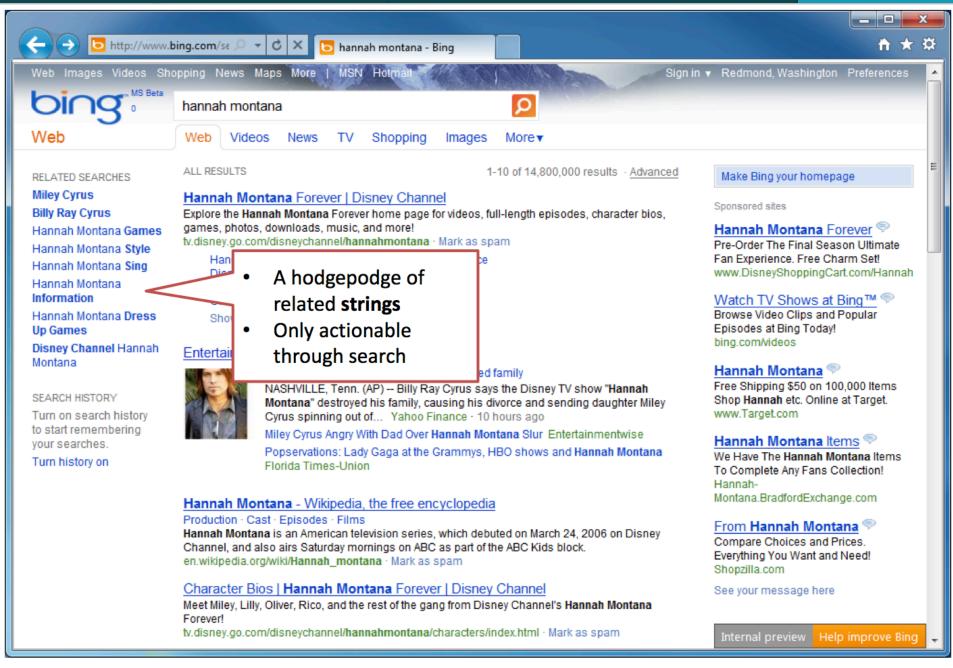
- Three months of us-en web logs
- Annotate with Freebase entities

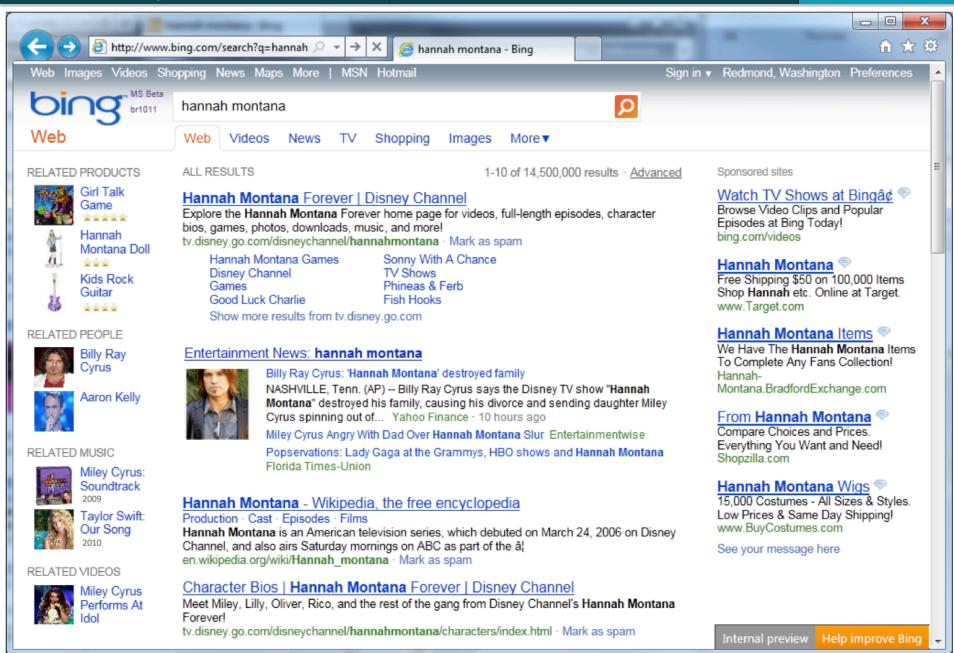
2,164,579
(query, host) pairs
over 3 months

235,385 entities
21 types
58,123 hosts

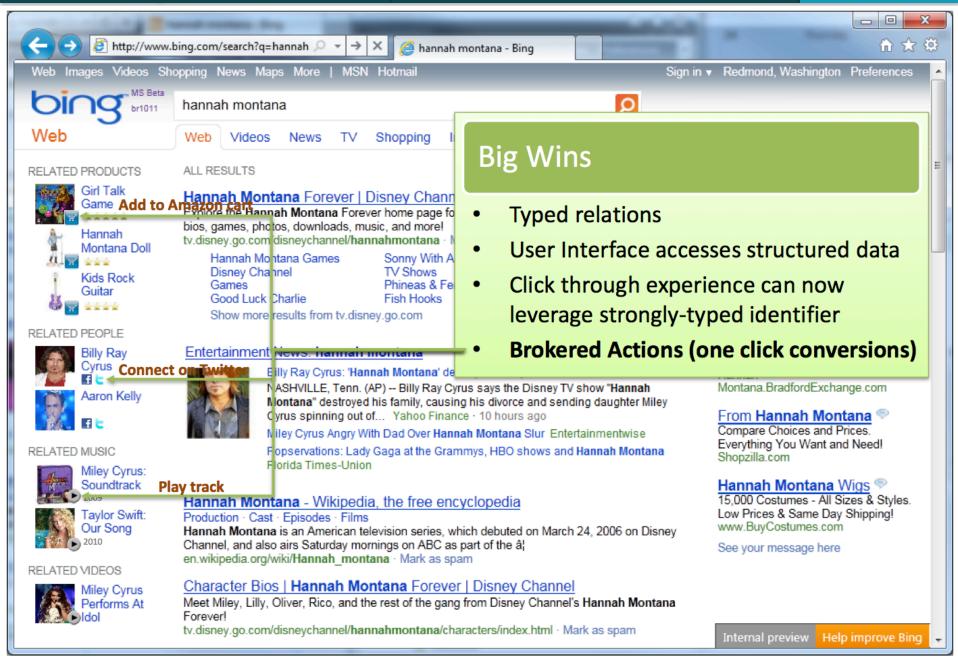
- Keep queries with an entity in set of 21 types
- Filter out navigational queries
- Filter out clicked hosts that weren't clicked at least 100 times





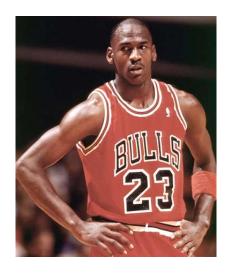






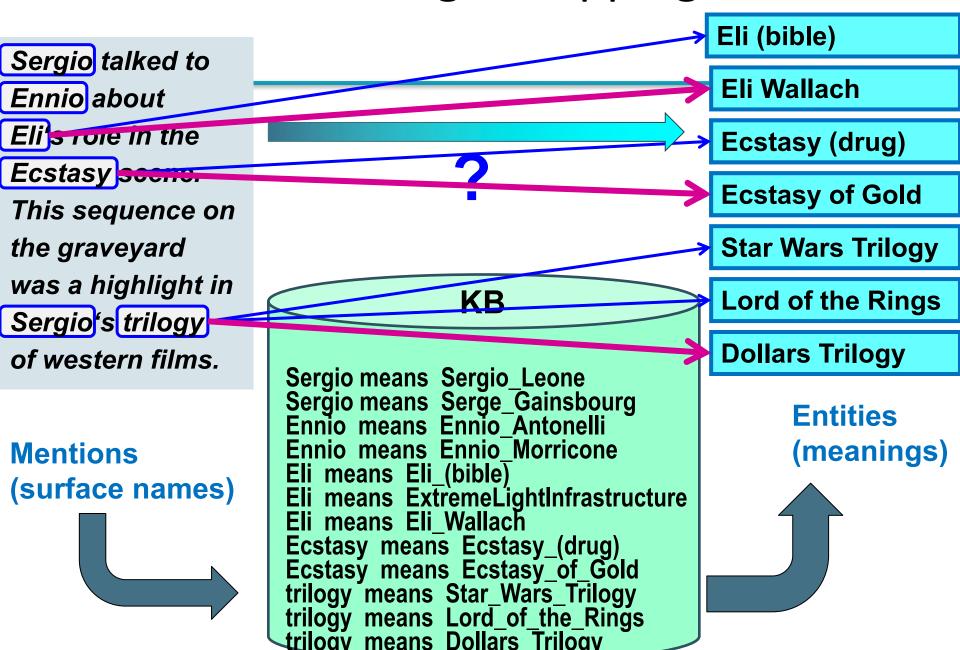
Entity disambiguation and linking

- Key requirement is that entities get identified
 - Named entity recognition (e.g., Stanford NER!)
- and disambiguated
 - Entity linking (or sometimes "Wikification")
 - e.g., Michael Jordan the basketballer or the ML guy





Mentions, Meanings, Mappings [G. Weikum]

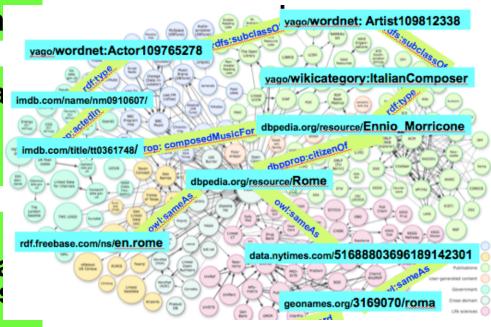


- and linked to a canonical reference
 - Freebase, dbPedia, Yago2, (WordNet)

```
http://.../wiki/Dollars_Trilogy
http://.../wiki/The_Good,_the_Bad,
http://.../wiki/Clint_Eastwood
http://.../wiki/Honorary_Academ

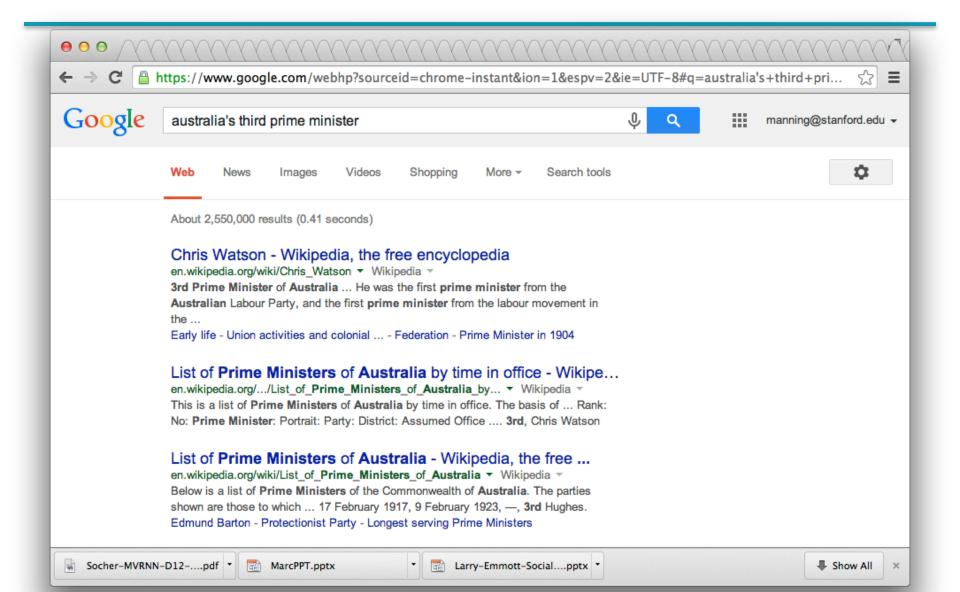
http://.../wiki/The_Good,_the_Ba
http://.../wiki/Metallica
http://.../wiki/Bellagio_(casino)
http://.../wiki/Ennio_Morricone
```

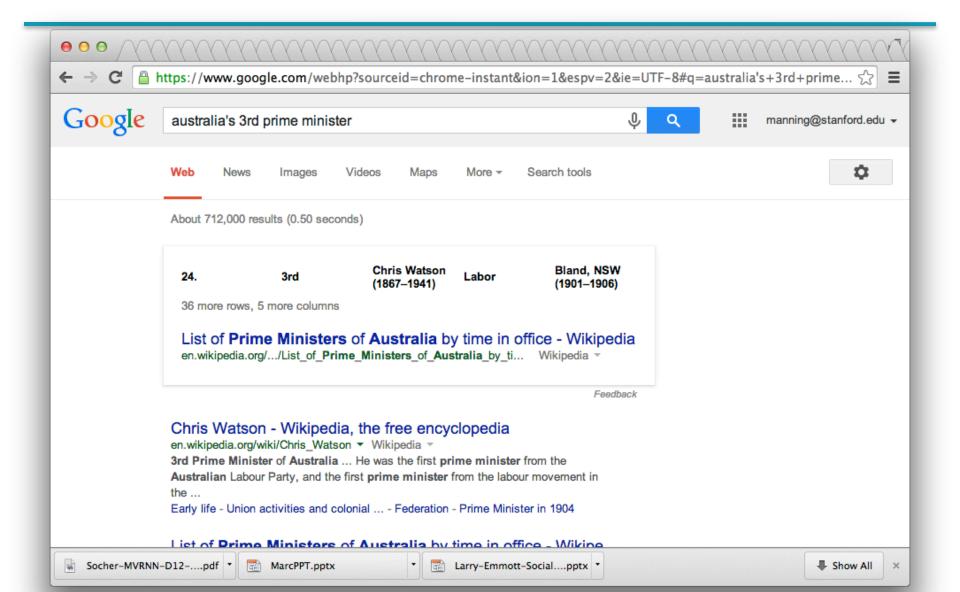
http://.../wiki/Sergio_Leone http://.../wiki/The_Good,_the_Ba http://.../wiki/For_a_Few_Dollars http://.../wiki/Ennio_Morricone



Understanding questions







3 approaches to question answering: Knowledge-based approaches (Siri)

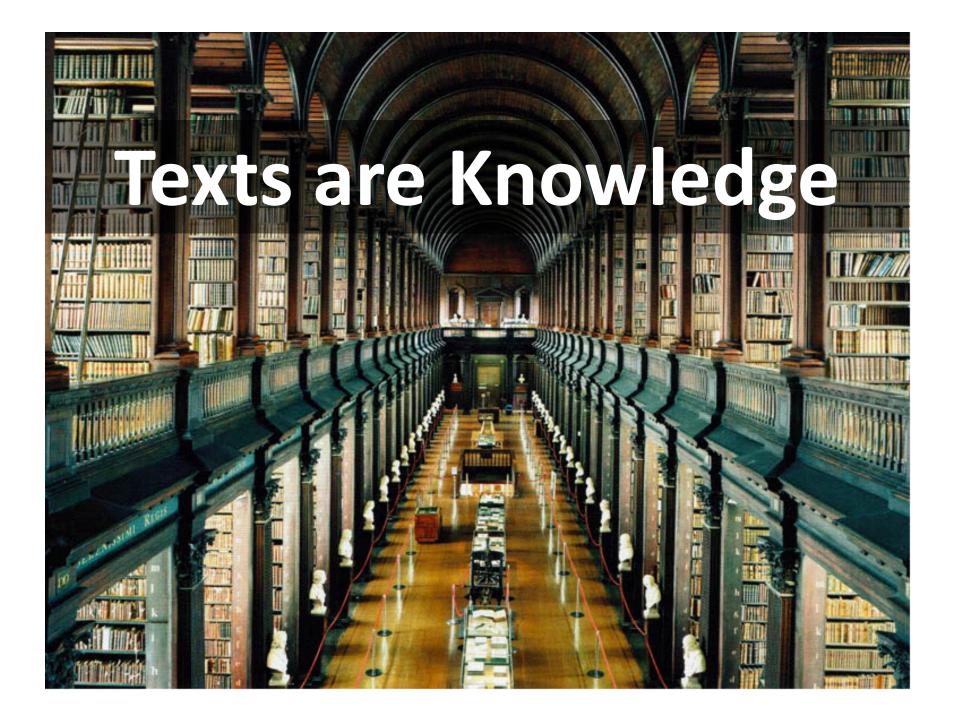
- Build a semantic representation of the query
 - Times, dates, locations, entities, numeric quantities
- Map from this semantics to query structured data or resources
 - Geospatial databases
 - Ontologies (Wikipedia infoboxes, dbPedia, WordNet, Yago)
 - Restaurant review sources and reservation services
 - Scientific databases
 - Wolfram Alpha

Text-based (mainly factoid) QA

- QUESTION PROCESSING
 - Detect question type, answer type, focus, relations
 - Formulate queries to send to a search engine
- PASSAGE RETRIEVAL
 - Retrieve ranked documents
 - Break into suitable passages and rerank
- ANSWER PROCESSING
 - Extract candidate answers (as named entities)
 - Rank candidates
 - using evidence from relations in the text and external sources

Hybrid approaches (IBM Watson)

- Build a shallow semantic representation of the query
- Generate answer candidates using IR methods
 - Augmented with ontologies and semi-structured data
- Score each candidate using richer knowledge sources
 - Geospatial databases
 - Temporal reasoning
 - Taxonomical classification



Knowledge: Jeremy Zawodny says ...



Is the goal to go from language to knowledge bases?

- For humans, going from the largely unstructured language on the web to actionable information is effortlessly easy
- But for computers, it's rather difficult!
- This has suggested to many that if we're going to produce the next generation of intelligent agents, which can make decisions on our behalf
 - Answering our routine email
 - Booking our next trip to Fiji

then we still first need to construct knowledge bases

- To go from languages to information
- But should we rather just have computers work with language?



Knowledge:

Not just semantics but pragmatics

Pragmatics = taking account of context in determining meaning A natural part of language understanding and use

Search engines are great because they inherently take into account pragmatics ("associations and contexts")

- [the national] → The National (a band)
- [the national ohio] → The National Bloodbuzz Ohio YouTube
- [the national broadband] → www.broadband.gov



Who won the best actor Oscar in 1973?





Lemmon was awarded the <u>Best Supporting Actor</u>
<u>Oscar</u> in 1956 for <u>Mister Roberts</u> (1955) and the
<u>Best Actor Oscar for Save the Tiger</u> (1973),
becoming the first actor to achieve this rare
double...

WIND 2 - 4 10 90

Source: Jack Lemmon -- Wikipedia

Jack Lemmon



John Uhler "Jack"
Lemmon III was an
American actor and
musician. He starred
in more than 60 films
including Som... +
en.wikipedia.org

age

www.imdb.com

Jack Lemmon - Wikipedia, the free encyclopedia

Who won the best actor Oscar in 1973?

American actor and musician. He starred in more than 60 films including ...

Jack Lemmon - IMDb

www.imdb.com/name/nm0000493 *



Born Feb 08, 1925 · Died Jun 27, 2001 · News · 341 photos · Biography Actor: The Apartment (1960) · Some Like It Hot (1959) · Glengarry Glen Ross (1992) · Grumpy Old Men (1993). **Jack Lemmon's** father was the ...

Spouse: Felicia Fair (1962 - 2001) -Cynthia Stone (1950 - 1956)

Children: Chris Lemmon · Courtney Lemmon

Buried: Westwood Village Memorial Park Cemetery

Awards: Academy Award for Actor in a

Leading Role +

Images of jack lemmon

bing.com/images





[Harabagiu & Moldovan, 2001]

Word Alignment for Question Answering TRECQA (1999-2005)

What is the fastest car in the world?

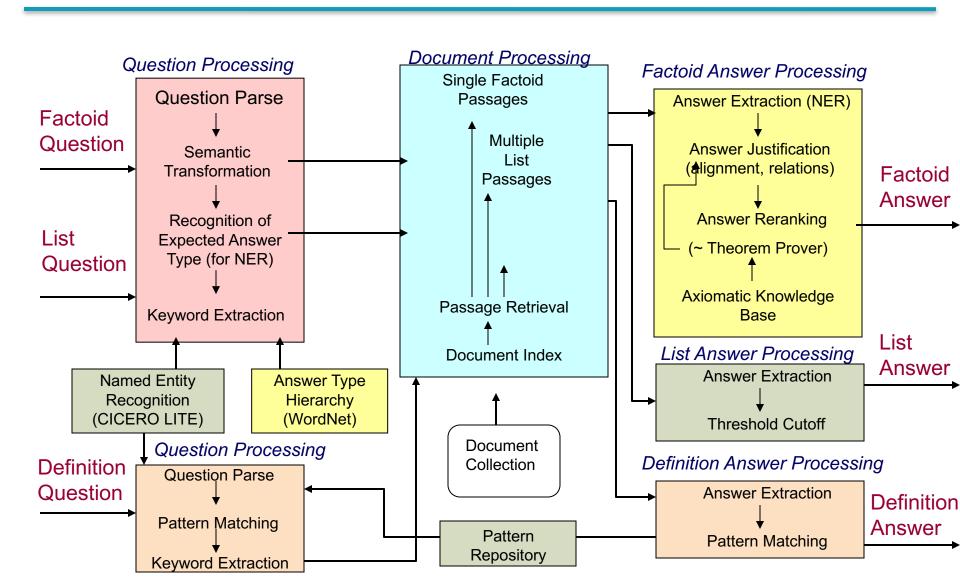
The Jaguar XJ220 is the dearest, fastest and most sought after car on the planet.

- Assume that there is an underlying alignment
 - · Describes which words in and can be associated

See if the (syntactic/semantic) relations support the answer

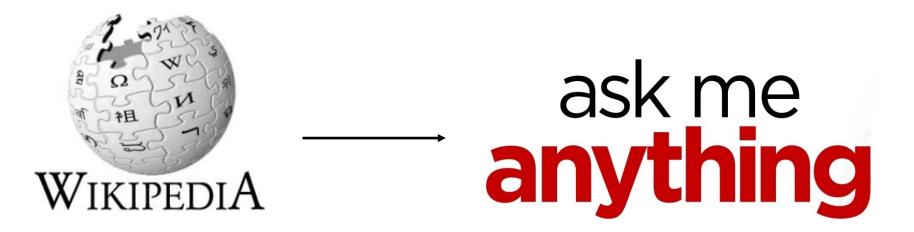
Full NLP QA: LCC (Harabagiu/Moldovan)

[below is the architecture of LCC's QA system circa 2003]



DrQA: Open-domain Question Answering

(Chen, et al. ACL 2017) https://arxiv.org/abs/1704.00051



Open-domain Question Answering

SQuAD

Q: How many of Warsaw's inhabitants spoke Polish in 1933? A: 833,500

TREC

Q: What U.S. state's motto is "Live free or

Die"? A: New Hampshire

WebQuestions (Berant et al, 2013) ← Freebase

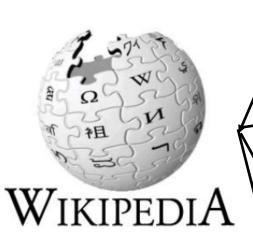
Q: What part of the atom did

Chadwick discover? A: neutron

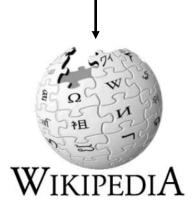
OMDb

WikiMovies (Miller et al, 2016)

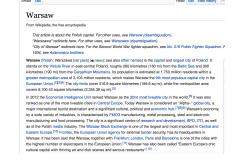
Q: Who wrote the film Gigli? A: Martin Brest



Q: How many of Warsaw's inhabitants spoke Polish in 1933?



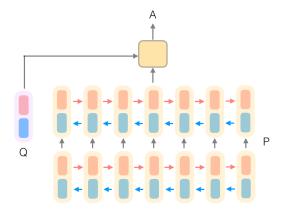
Document Retriever



Document Reader

833,500





Document Retriever

Dataset	Wiki	Doc.	Retriever
	Search	plain	+bigrams
SQuAD	62.7	76.1	77.8
CuratedTREC	81.0	85.2	86.0
WebQuestions	73.7	75.5	74.4
WikiMovies	61.7	54.4	70.3

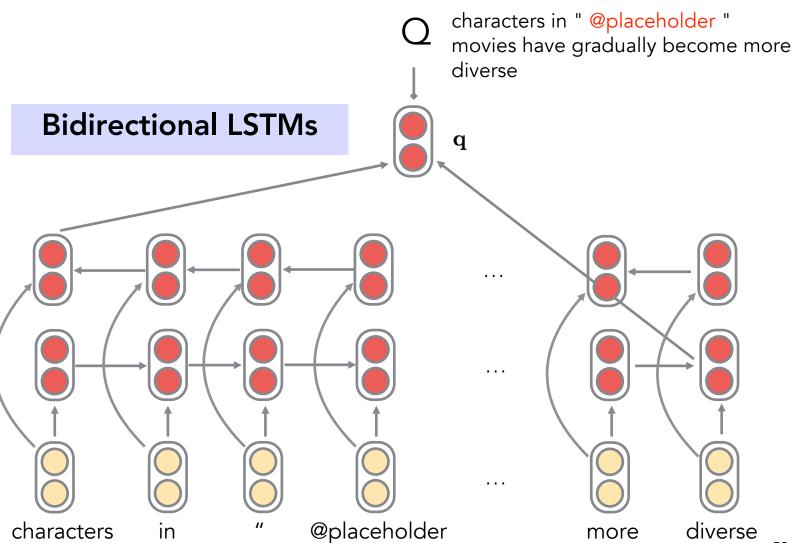
Traditional
tf.idf
inverted
index +
efficient
bigram
hash

70-86% of questions we have that the answer segment appears in the **top 5 articles**

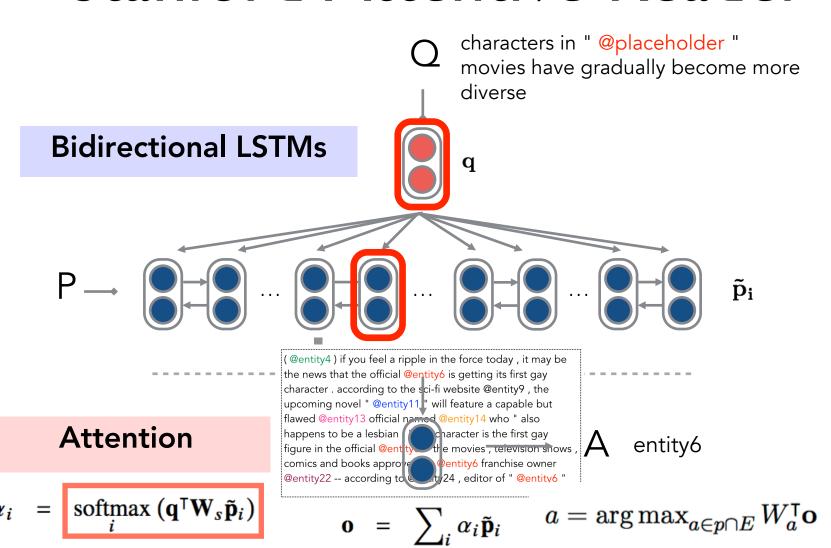
Document Reader:

(Chen et al, 2016)

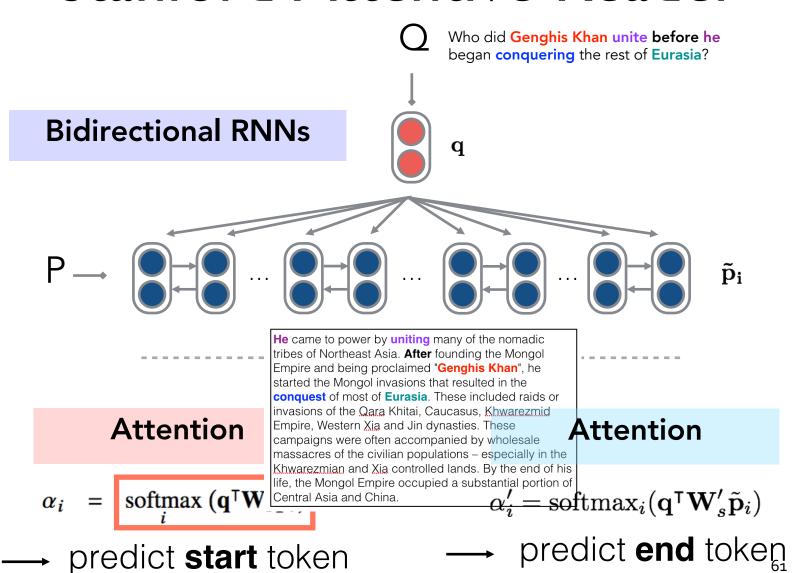
Stanford Attentive Reader



Stanford Attentive Reader



Stanford Attentive Reader++



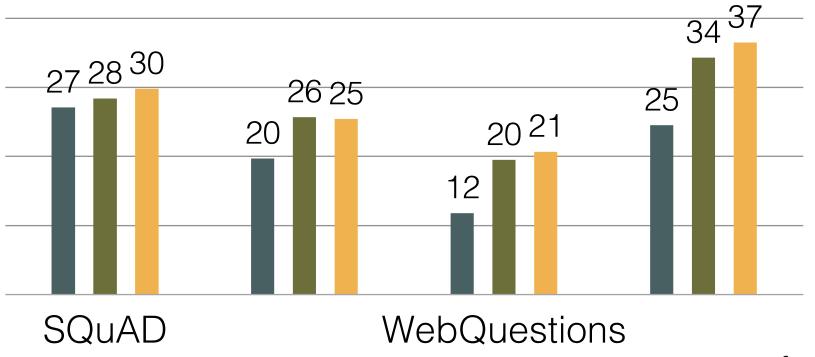
Results (single model)

	F1
Logistic regression	51.0
Fine-Grained Gating (Carnegie Mellon U)	73.3
Match-LSTM (Singapore Management U)	73.7
DCN (Salesforce)	75.9
BiDAF (UW & Allen Institute)	77.3
Multi-Perspective Matching (IBM)	78.7
ReasoNet (MSR Redmond)	79.4
DrQA (Chen et al. 2017)	79.4
r-net (MSR Asia)	80.8
Human performance	91.2

Results

- Pre-trained SQuAD
- Fine-tuning
- Multi-task Tearning

Exact match (top-1 prediction)



Demo





Hello! Please ask a question.

Who invented LSTM?



Hmmm. Tough one. I would say... Sepp Hochreiter

Where is Stanford University located?



I'm quite confident the answer is... California

Demo

What is the highest mountain on Earth?



I'm quite confident the answer is... Mount Everest

What year was the American Declaration of Independence?



I'm quite confident the answer is... 1776

Demo

What is the meaning of life?



I'm quite confident the answer is... What is the meaning in asking?

Who will solve AI?



Hmmm. Tough one. I would say... Computers

Thanks everyone!



